Investor Charter - October 2026 Reporting

Deutsche Bank | Trust and Securities Services

Format of Complaints against Custodians and DDPs to be displayed on their websites

Data for the month ending: October 2026

S. No.	Received from	Pending at the end of the last month	Received during the month	Resolved during the month*	Total pending at the end of month**	Complaints pending over 1 month	Average resolution time^ (in days)
1	Directly from Investors	Nil	1	1	Nil	Nil	12 Days
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	NA
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
5	**Grand Total**	**Nil**	**1**	**1**	**Nil**	**Nil**	**12 Days**

***** Includes complaints from previous months resolved in the current month.

****** Includes complaints pending as of the last day of the month.

^ Average resolution time is the total number of days taken to resolve complaints in the current month divided by the number of complaints resolved in the current month.

Trend of Monthly Disposal of Complaints for the Financial Year

S. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of the month**
1	April 2026	Nil	1	1	Nil
2	May 2026	Nil	3	2	1
3	June 2026	1	3	3	1
4	July 2026	1	2	3	Nil
5	August 2026	Nil	1	1	Nil
6	September 2026	Nil	1	1	Nil
7	October 2026	Nil	1	1	Nil
8	November 2026				
9	December 2026				
10	January 2027				
11	February 2027				
12	March 2027				
	Grand Total	**2**	**12**	**12**	**2**

***** Includes complaints from previous months resolved in the current month.

****** Includes complaints pending as of the last day of the month.

Trend of Annual Financial-Year Disposal of Complaints

Three years on a rolling basis

S. No.	Financial year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2024-25	Nil	12	12	Nil
2	2025-26	Nil	30	30	Nil
3	2026-27	Nil	12	12	Nil
	Grand Total	**Nil**	**54**	**54**	**Nil**

Accessibility note: This document uses a logical heading hierarchy, real text, marked table headers, descriptive table titles, and high-contrast formatting.